Virtual Meeting Guide

MUFG

Check your browser

Make sure your browser will work by going to *whatismybrowser.com*

Supported browsers are:

- Chrome   *Version 44 and later*
- Edge   *Version 92.0 and later*
- Firefox   *Version 40.0.2 and later*
- Safari   *MacOS 10.9 and later*

Get ready to vote

You will need one of the following to vote

A

Your CSN/
Holder Number
if you are an
investor

OR

B

Your proxy
number if you
are an appointed
proxy

If you're an investor, you can find your CSN/Holder Number on most investor communications from us.

If you're a proxy, your proxy number will be sent to your email address one to two days before the meeting.

Register for the meeting

Open your browser and go to *www.virtualmeeting.co.nz*

Choose the meeting you want to watch from the list and click the *View Meeting* button. Register using your full name, mobile number, email address, and participant type.

Read and accept the terms and conditions before clicking on the *Register and Watch Meeting* button.

Welcome

MUFG

MUFG Pension & Market Services

Please register your details to participate

| Full Name |
| Mobile (e.g. 022 123 1234) |
| Email |
| I am a... |

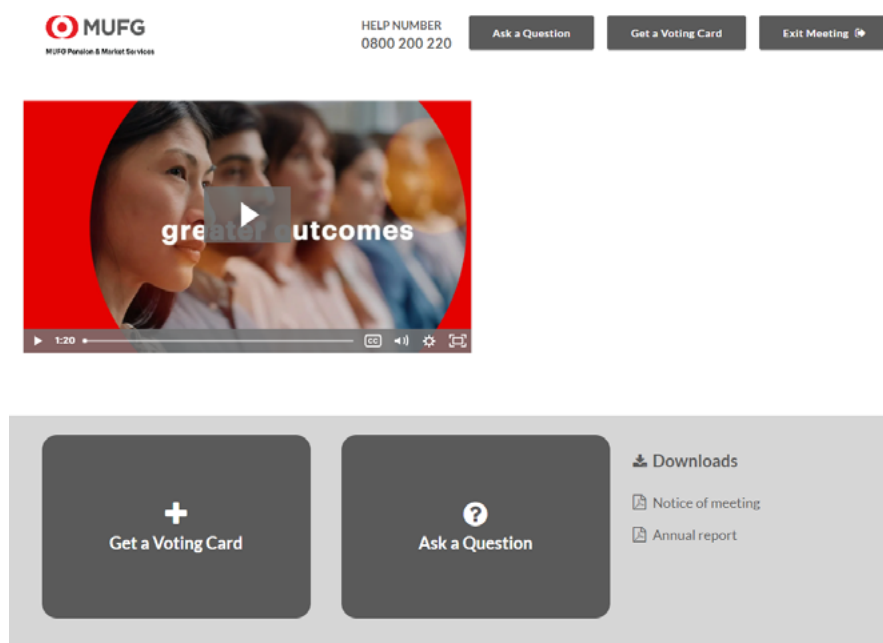☐ I have read and accept the Terms & Conditions

REGISTER AND WATCH ANNUAL MEETING

Help Number: 0800 200 220

Watch the meeting

The webcast will start by itself when the meeting begins

If the webcast doesn't start, press the play button and check the volume on your device is turned up. The meeting slides will be cycled through while the webcast plays.
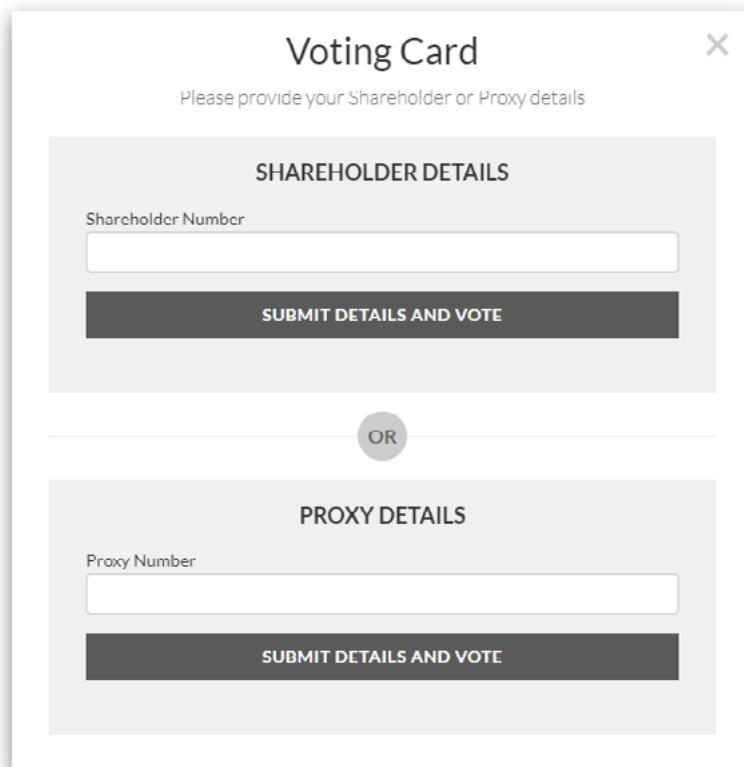

At the bottom are buttons for *Get a Voting Card*, *Ask a Question* and a list of documents available for download.

Get a voting card

Register to vote by clicking on the *Get a Voting Card* button

If you're an investor, you will need to enter your CSN/Holder Number.

If you're an appointed proxy, you will need to enter the proxy number in the *Proxy Details* section, then click the *Submit Details and Vote* button.

Enter your vote

Once you have your voting card, tell us how you want to vote

You may need to use the scroll bar on the right side of the voting card to see all resolutions.

Choose either *Full Vote* or *Partial Vote* using the tabs. Click on either the *For*, *Against*, or *Abstain* voting buttons. For a *Partial Vote*, enter a number of votes—the total number of votes you have are shown.

Submit your vote

Make sure you submit your vote before the countdown timer ends

Once you have finished voting, scroll down to the bottom of the box and click on the *Submit Vote* or *Submit Partial Vote* button.

You can close your voting card without submitting your vote while voting is open. Any votes you have already made are saved. The voting card will be under the webcast with a *Not yet submitted* message below.

You can edit your votes while voting is open by clicking on *Edit Card*. This will re-open the voting card with any previous votes made.

At the end of the meeting, a red bar with a five-minute countdown timer will appear at the top of the website advising the remaining time to submit your voting cards. Once voting has been closed, your vote can't be changed.
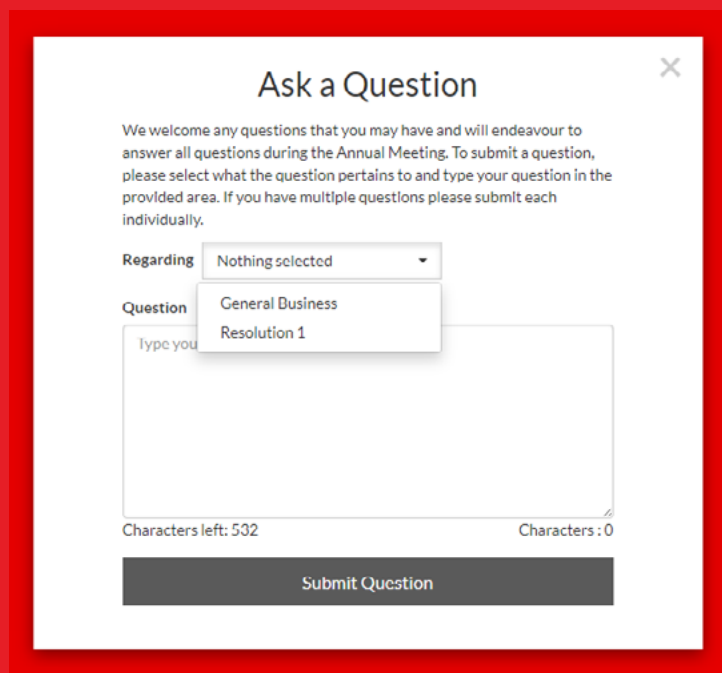
Ask a question

Only investors, proxies and corporate representatives can ask questions

If you have not registered a voting card, you will be asked to enter your CSN/Holder Number or proxy number before you can ask a question.

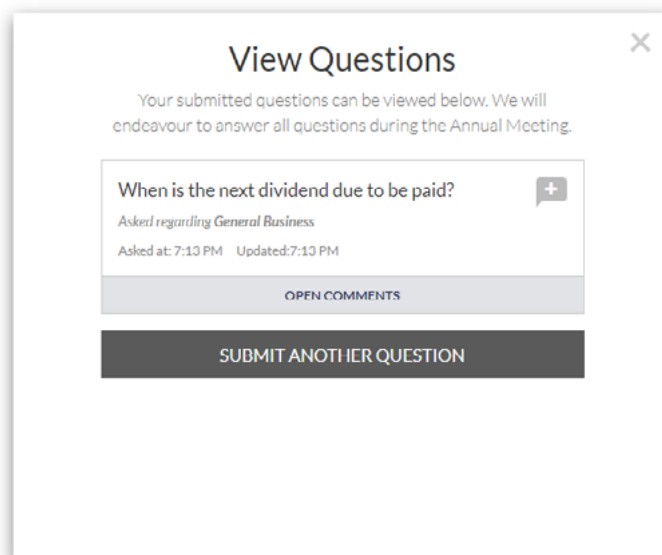Click on the *Ask a Question* button either at the top or bottom of the page.

Submit a question/reply

Select the category or resolution for your question

Type your question in the *Question* box, and click on the *Submit Question* button.

After submitting, click the *View Questions* button to see your questions (only visible to you).

If your question has been answered and you want to reply, submit another question.

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MUFG Corporate Markets
A division of MUFG Pension & Market Services